

## Chronic Disease Management (CDM)/Enhanced Primary Care (EPC) Information for Patients

### **Summary (taken from Australian Government – Department of Health)**

- A Medicare rebate is available for a maximum of five services per patient each calendar year. Additional services are not possible in any circumstances.
- If a provider accepts the Medicare benefit as full payment for the service, there will be no out-of-pocket cost. If not, the patient will have to pay the difference between the fee charged and the Medicare rebate.
- Patients must have a GP Management Plan and Team Care Arrangements prepared by their GP, or be residents of a residential aged care facility who are managed under a multidisciplinary care plan.
- Referrals to allied health providers must be from GPs.
- Allied health providers must report back to the referring GP.

At Coast Sport, we accept CDM/EPC patients for our Physiotherapy, Exercise Physiology, Podiatry and Dietetic services.

### First Appointment:

You are required to bring your referral and CDM form from your General Practitioner to your first appointment.

### Payment:

CDM/EPC appointments have a Medicare benefit and a out-of-pocket cost attached. You will be required to pay for your visit upfront, price of which will depend on service used. This payment can be made via Cash, Credit Card or Debit Card.

### Claiming benefit:

We are able to provide your Medicare Benefit on-the-spot if you have your Medicare card with you. Using our Hicaps terminal, we will be able to put your on-the-spot benefit back onto a Debit Card (savings or cheque account) linked to your Medicare Account. We are unable to put this benefit back onto a credit account.

With each visit, you will receive a benefit of \$52.95 back into your account from Medicare.

### Podiatry

- Bulk billing eligibility for Podiatry patients
    - To be eligible, patients with an up-to-date TCA/EPC will also need to have a
      - Health Care Card and/or
      - Pension Card
- which can be shown to reception staff on arrival for appointment.

If you have any questions or inquiries regarding CDM/EPC appointments at Coast Sport, please contact us on (02) 4356 2588 or email via [admin@coastsport.com.au](mailto:admin@coastsport.com.au).